

## PPG Minutes of 12<sup>th</sup> September 2017 Meeting

Members Present: Angela Young (AY) Rosemarie James (RJ) Chris Dowsett (CD) Sue Spice (SS) Karen Drake (KD) Keith Tucker (KT) Lorraine Feakes (LF) Sarah Brown (SB).

Flu Day : This was discussed at length with regards to it being our fund raising day, this will be on the 23<sup>rd</sup> September. We will have a coffee morning - no charge - but donations welcomed

PPG members were asked if they would be able to provide cakes and come and help make teas and coffees and serve cake. Various members were away but LF, RJ, AY will attend and KD will have her craft table during the morning.

Garden: We spoke about the garden, not enough support with it so the maintenance of it has been put it out for quotes. The Surgery and the Tollgate Clinic will now deal with it.

Staff: We still don't have a replacement for Dr.Wahab but have had various locums, staff on reception is changing too. We are doing our best to see that the patients do not get affected by the changes.

AOB: In regard to the morning clinics it was noted that patients did not like other people going in for appointments when they had been waiting for a long time. It was suggested that a message be put on the JX Board to say that there are various different clinics going on. It was also suggested that a notice be put up requesting that mobile phones be turned off whilst in the surgery. CD will design and SB will laminate and arrange for display in reception.

The meeting closed at 2.00pm.