

THE TOLLGATE PRACTICE

Patient Participation Group

Meeting to be held on 16th July 2025 at 1.00pm

Agenda

	<u>Lead</u>
1. Welcome	DM
2. Apologies for Absence	MV
3. Approval of minutes – 16 th April 2025	DM
4. Matters Arising (not included on the agenda)	DM
5. Notifications	MV
a) PPG Awareness Week – 31st May/6 th June	
b) Urgent Care Strategy/Call 111 – 30 th July	
c) Physician Associates - Survey – 31 st August	
6. Practice Staff Update	NY
a) Doctors	
b) Nursing Team	
c) Reception	
d) Admin Team	
e) Others	
7. Practice News	NY
a) Review of the new Appointment Arrangements	
b) Surgery Website Update	
c) Other Matters	
8. Frequency of PPG Meetings	PW
9. AOB	
10. Next Meeting - Wednesday 5 th November 2025	MV